

**GOVERNMENT OF ANDHRA PRADESH  
ABSTRACT**

Andhra Pradesh Single Desk Policy 2015 – Mandating all applications for clearances / approvals to be filed online through Single Desk Portal only and competent authorities not to entertain applications directly from the entrepreneurs – Orders issued.

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**INDUSTRIES AND COMMERCE (P&I) DEPARTMENT**

G.O.MS.No. 116

Dated: 31-08-2017  
Read the following:

Ref:

1. Government of Andhra Pradesh Act No.17 of Single Window Act 2002.
2. G.O.MS.No.85, Industries & Commerce (P&I) Department, Dated: 14.06.2016.

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**ORDER**

In the reference 1st read above, Government of Andhra Pradesh have enacted a law for Single Window Clearances in the year 2002 to provide all clearances required for starting and operating an industry, within a specified time period.

2. Government of Andhra Pradesh is committed to improving the Ease of Doing Business in the State. In order to increase ease of Government procedures, ensure transparency and enable a conducive business environment, the Government continuously strives to strengthen the systems.

3. Consequently, in the reference 2nd read above, Government have issued modified Single Desk policy 2015 to create a one stop shop to provide all necessary clearances/ renewals for starting and operating an industry, within 21 working days. The policy eliminates the need to interact with multiple regulatory authorities for obtaining clearances for setting up industry in the State. Additionally, the Single Desk Portal eliminates the need for physical document submission by providing for online filing, document submission and tracking of applications. It also allows payments to be made electronically to obtain timely approvals online.

4. To ensure seamless, integrated and consistent delivery of all services, Departments shall ensure that all services covered as a part of Single Desk Policy 2015 will be delivered online and through Single Desk Portal only. Hence, it is mandated that all applications for clearances / approvals will be filed online through Single Desk Portal and the competent authorities should not entertain the applications directly from the entrepreneurs.

5. Government after careful examination of the matter, hereby direct the departments concerned to issue necessary guidelines/circulars prohibiting acceptance of applications offline / hard copies and process all applications under Single Desk Policy as per guidelines.

6. The Commissioner of Industries, Andhra Pradesh shall take necessary action in the matter accordingly.

(BY ORDER AND IN THE NAME OF THE GOVERNOR OF ANDHRA PRADESH)

**SOLOMON AROKIARAJ  
SECRETARY TO GOVERNMENT & CIP**

To  
The Commissioner of Industries, A.P., Vijayawada  
The Vice Chairman & Managing Director, APIIC, Vijayawada

**(P.T.O)**

All Departments in A.P. Secretariat.  
All Heads of Departments, Govt. of A.P. through  
Commissioner of Industries, Vijayawada.  
All District Collectors in the State.  
The VC & MD, APSFC, Hyderabad.

Copy to:

Law (E) Department.  
Finance (FMU-rev-IC) Department.  
P.S. to Prl. Secretary to Chief Minister.  
P.S. to Chief Secretary to Government.  
P.S. to Secretary & CIP. I&C Dept.  
All Sections in Industries and Commerce Department.  
SF/SC.

// FORWARDED :: BY ORDER //

SECTION OFFICER